Terms and Conditions

Ipswich Visitor Information Centre (Ipswich City Council)

Applies to all bookings

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Whilst we provide a Free Booking Service, cancellations of confirmed bookings (where payment has been made) will attract AUD$24.00 (including GST) administration fee in addition to the Cancellation Fee of the Service Provider/Operator. We reserve the right to offer alternative accommodation/tour of a similar standard in the case of the accommodation/tour operator overbooking their property or for any reason beyond our control. Please view the operator's cancellation and indemnity policy before paying for your booking.

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Please note, this cancellation fee does NOT apply to bookings made for free events and activities.

IV0053 CAMPING at Rosewood Showgrounds Camping Facility

Applies to all bookings for IV0053 Rosewood Showgrounds Camping Facility

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No refunds for bookings cancelled within 72 hours of arrival. Exceptional refunds may be granted by the operator if deemed as reasonable cause.

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CONDITIONS OF USE:

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• Rosewood Showgrounds Camping Facility is co-managed with the Lions Club of Rosewood Inc.

• The PERMIT (itinerary booking) NUMBER must be displayed at all times on the vehicle dashboard and camping accommodation where applicable.

• Fees must be paid in advance prior to arrival and before setting up onsite – You must contact the Rosewood Lions Club on arrival to be shown to your site on 0481 382 049.

• Maximum of 6 people permitted per campsite.

• Maximum length of stay is 14 consecutive nights regardless of number of bookings within any 28-day period.

• Check out no later than 11am, Check in is after 12pm.

• No more than one vehicle with trailer is permitted per campsite.

• Fireworks or naked flames are prohibited.

• Plants, animals, natural or cultural resources must not be disturbed or damaged.

• Wildlife must not be fed, or food left out which may be scavenged.

• Council property must be left clean and tidy and undamaged, (including the removal of all rubbish and food scraps from the camp kitchen area.

• All rubbish must be removed on departure and placed in rubbish bins provided. Rubbish must not be buried or left behind.

• The permit holder must not create noise that in an authorised officer’s opinion may be a nuisance to surrounding properties or disturb another person’s enjoyment of the area; or likely to disturb another person’s enjoyment of the area.

• Horses are not permitted within the campground area.

• Dogs are permitted but must be on a leash at all times and are not permitted in camp kitchen, showers, or toilet areas. You must pick up after your pet.

• Strictly no smoking in toilet, showers, or camp kitchen areas.

• Vehicles must not be driven in the campgrounds after 10.00pm.

• Vehicles are only permitted on camp sites designated roads and car park areas.

• Nails, ropes, or similar fixings must not be used on vegetation or Council infrastructure.

• Sewerage from caravans/campervans must not be released at the campground except at designated dump point.

• Ipswich City Council must be notified as soon as practicable of any loss of or damage to Council property.

• Costs associated with Emergency Services, Security or Duty Officer callouts, cleaning or repairs will be the responsibility of the Permit Holder where an act or omission on their behalf has caused that to occur.

• Abusive and improper behaviour by permit holders, campers, and visitors will not be tolerated and may result in eviction off the campgrounds.

**Cancellations**

Full refund, less any fees paid for cancellations made greater than 72 hours of your arrival date.

Cancellations made within 72 hours of your arrival date are non-refundable and is equal to the cancellation fee and operator fee where applicable.

**Modifications**

Free modifications when made greater than 72 hours of your arrival date.

Booking modifications are not permitted within 72 hours of your arrival date.

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